



Received & Inspected

2270 LA MONTANA WAY (80918) P.O. BOX 25969 (80936) COLORADO SPRINGS, CO

TEL. 719.594.5800 FAX 719.594.5803

JUN 30 2015

www.gvnw.com

June 25, 2015

FCC Mailroom

VIA UPS and ECFS

REDACTED - FOR PUBLIC INSPECTION

Marlene H. Dortch, Secretary Federal Communication Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re:

Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, 14-58, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, and requesting Confidential treatment for financial information pursuant to sections 0.457 and 0.459 of the Commission's rules. Before the Federal Communications Commission. Form 481 – Carrier Annual Reporting Data Collection, 2015. WC 14-58, 11-42

Dear Ms. Dortch:

On behalf of Orchard Farm Telephone Company ("Orchard Farm"), GVNW Consulting, Inc. hereby submits the attached redacted and confidential versions of its "FCC Form 481 - Carrier Annual Reporting Data Collection" information pursuant to sections 54.313 and 54.422 of the Commission's rules, as filed with the Universal Service Administrative Company. A copy is also being submitted to the Missouri Public Regulatory Commission.

Orchard Farm requests confidential treatment under the Protective Order adopted in this proceeding for the section 54.313(f)(2) financial information included in this report on the grounds that it is competitively sensitive information that is secure from public access and this information should not be released publicly for inspection as it could be used to disadvantage or harm Orchard Farm. In addition, Orchard Farm is requesting confidential treatment pursuant to sections 0.457 and 0.459 of the Commission's rules for the Five-Year Build-Out Plan Progress Report and Map that is required by section 54.313(a)(1) to be attached to this report.

In accordance with the Protective Order, two redacted copies marked "REDACTED - FOR PUBLIC INSPECTION" and one non redacted confidential version marked "CONFIDENTIAL - NOT FOR PUBLIC INSPECTION" are being filed with the Commission. A redacted copy has also been filed via the Electronic Comment Filing System.

If you have any questions, please contact me at jushio@gvnw.com or 719-594-5814.

Sincerely,

/s/ Judi Ushio

Judi Ushio Midwest Division Manager No. of Copies rec'd List ABCDE

Mr. Charles Tyler, FCC Telecommunications Access Policy Division cc:

(two copies, confidential)

Received & Inspected

JUN 3 0 2015

FCC Mailroom

REDACTED – FOR PUBLIC INSPECTION ATTACHMENT – LINE 112 ATTACHMENT REDACTED IN ITS ENTIRETY

1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	m 481 - Carrier Annual Reporting [REDA	CTED : FOR PUBLIC IN	SPECTAL IN SECTION SERVICE SER	3000 0966/OME Contro No. 3060 0819
<010>	Study Area Code	421934	515	Received & Inspected
<015>	Study Area Name	ORCHARD FARM TEL CO	111764	The a mopectou
<020>	Program Year	2016	1100	JUN 3 0 2015
<030>	Contact Name: Person USAC should contact with questions about this data	Bruce Steed		FCC Mailroom
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2085482345 ext.	1/24	· OO Mailloom
<039>	Contact Email Address: Email of the person identified in data line <030>	bruce#directcom.com		×
ANNUA	LL REPORTING FOR ALL CARRIERS		Para San di W	54.313 54.422 Completion Required
<100>	Service Quality Improvement Reporting	= = =	(complete attached worksheet)	
<200>	Outage Reporting (voice)		(complete attached worksheet)	1 1
<210>		outages to report		VIIIII)
<300>	Unfulfilled Service Requests (voice) 0			
<310>	Detail on Attempts (voice)		fattach descri	ptive document)
				/ ******
<320>	Unfulfilled Service Requests (broadband)			THE STATE OF THE S
<330>	Detail on Attempts (broadband)		(ottach desc	riptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<420>	Mobile 0.0			<u> </u>
<430> <440>	Number of Complaints per 1,000 customers (broad	band)		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
<450>	Mobile 0.0			
<500>	Service Quality Standards & Consumer Protection R 421934mo510.pdf	tules Compliance	(check to indicate certification)	/ /
<510>			(attached descriptive document)	1 1
<600>	Functionality in Emergency Situations		(check to indicate certification)	
	421934mo610.pdf			
			(attached descriptive document)	/ /
<610>			9 - 11 - 121 - 12	4888881
<700>	and the formula are an in the first of the same and		(complete attached worksheet)	
	Company Price Offerings (broadband) Operating Companies and Affiliates		(complete attached worksheet) (complete attached worksheet)	
	Tribal Land Offerings (Y/N)?	(if ye	s, complete attached worksheet)	
<1000>	> Voice Services Rate Comparability Certification	Yes		1 111111
<1010	421934mo1010.pdf		(attach descriptive document)	
<1100	> Certify whether terrestrial backhaul options exist (Yes or No) O	(if not, check to indicate certification)	
<1110: <1200:	> Terms and Condition for Lifeline Customers		(complete attached worksheet) (complete attached worksheet)	
-1200	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Worksh		176 B B B B B B
	Including Rate-of-Return Carriers affiliated with P	Contraction of the contraction o		
<2000> <2005>			(check to indicate certification) (complete attached worksheet)	
<3000>	Rate of Return Carriers, Proceed to ROR Additiona	l Documentation Worksh 1	neet (check to indicate certification)	

(check to indicate certification)

Taken Sales and Sales	ervice Quality Improvement Reporting illection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	9
<010>	Study Area Code	421934			
<015>	Study Area Name	ORCHARD FARM TE	EL CO		
<020>	Program Year	2016			-2305-35
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed			=
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom	n. com		
<110>	Has your company received its ETC certification from the FCC?	(yes / r	no) O •		
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/r	10) 0 0		
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CCETC which only receives frozen support, your progress report is only required to address voice telephony service.		21934mo112.pdf		
	Please select the appropriate responses below (Yes, No, Not Applicable) to confi	rm		Name of Attached Document	
	that the attached document(s), on line 112, contains a progress report on its five				
	service quality improvement plan pursuant to §54.202(a). The information shall be				
	submitted at the wire center level or census block as appropriate.				
<113>	Maps detailing progress towards meeting plan targets		Not Applicable	٦	
<114>	Report how much universal service (USF) support was received		Not Applicable	7	
<115>	How much (USF) was used to improve service quality and how support was used to impro	ve service quality	Not Applicable	-	
<116>	How much (USF) was used to improve service coverage and how support was used to imp			7	
<117>	How much (USF) was used to improve service capacity and how support was used to improve	1124일 명이 회사는 경우를 보기되었다.	Not Applicable	╡	
<118>	Provide an explanation of network improvement targets not met		Not Applicable	4	

(200) Service Outage Reporting (Voice)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	421934
<015>	Study Area Name	ORCHARD FARM TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce#directcom.com

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Referen Number	e Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
										120	
									7.17.8		
					7						

10350006.665000	ce Offerings including Voice Rite Data lection Form	FCC/Form 481 OMB/Control No. 3060 0986/OMB/Control No. 3060 0986/OMB/C
- Committee		
<010>	Study Area Code	421934
<015>	Study Area Name	ORCHARD FARM TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com
<701>	Residential Local Service Charge Effective Date 1/1/2015	
<702>	Single State-wide Residential Local Service Charge	

St	tate	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
	Micros								
_	-								
									<u> </u>
					0	4			
	-			-	See a	ttached worksheet	-		
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	-		-						
_								111,711	
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	_								
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And the file of the second	Sadband Price Offerings Section Form	FCC Form 4813 OMB Control No. 3060-0986 / OMB Control No. 3060-0819 huly 2013
<010>	Study Area Code	421934
<015>	Study Area Name	ORCHARD FARM TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.

bruce@directcom.com

<035> Contact Telephone Number - Number of person identified in data line <030>
<039> Contact Email Address - Email Address of person identified in data line <030>

								507507 807
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken Wher Limit Reached (selec
			See attac	hed workshe	et			
			Ooo attao	Nou Workon				

	(800) Operating Companies ECC Form 481 Data Collection Form July 2013
--	--

<010>	Study Area Code		421934	
<015>	Study Area Name		ORCHARD FARM TEL CO	
<020>	Program Year		2016	
<030>	Contact Name - Person USAC should contact regarding this data		Bruce Steed	
<035>	Contact Telephone Number - Number of person identified in data line <030>		2085482345 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>		bruce@directcom.com	_
<810>	Reporting Carrier	Orchard Farm Telephone		
<811>	Holding Company	Not Applicable		
<812>	Operating Company	Orchard Farm Telephone		

eat)	×92>	*83>
Affiliates	SAC	Doing Business As Company or Brand Designation
		and the second s

	bal Lands Reporting ection Form	FCC Form 481 OMB Control No. 3060 0986/OMB Control No. 3060 0819 July 2013
<010>	Study Area Code	421934
<015>	Study Area Name	ORCHARD FARM TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030	> 2085482345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030	> bruce@directcom.com
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document
	-170 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes	
	rm the status described on the attached document(s), on line 920, trates coordination with the Tribal government pursuant to	Select
	Market British and the second of the contraction of	Yes or No or
9 54.513	8(a)(9) includes:	Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal	
	community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting Data Gollection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code	421934
<015>	Study Area Name	ORCHARD FARM TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 k upstream within the supported area pursuant to § 54.313(g).	tbps

(1200) Ferms and Condition for Lifeline Customers Lifeline Data Collection Form FCC Form 481: OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010>	Study Area Code	421934	
<015>	Study Area Name	ORCHARD FARM TEL CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	421934mo1210.pdf Name of Attached Document	
<1220>	Link to Public Website HTTP	http://oftc.missouricom.com/	
"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
<1222>	Details on the number of minutes provided as part of the plan,		
<1223>	Additional charges for toll calls, and rates for each such plan.		

A Sheller		
William Michigan	ce Cap Carrier Additional Documentation	FCC Form*481
eroses and a second	ection Form	OMB Control No., 3060-0986/OMB Control No., 3060-0819
including.	Rate of Return Carriers offiliated with Price Cap Local Exchange Carriers	July 2013
	Study Area Code	421934
<015>	Study Area Name	ORCHARD FARM TELL CO
<020>	Program Year	
<030>	Contact Name - Person USAC should contact regarding this data	2016 Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	2083482345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	DFUCeWGIFECTCOM.COM
continue Commission		DEGOGGERATE LANGUE STATE OF STATE OF THE STA
		a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and
Connect A	America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The inform	mation reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
<2011a>	3rd Year Certification (47 CFR § 54.313(b)(1)ii)	
<2011b>	Attachment {47 CFR § 54.313(b)(1)ii}	
	Accounted (47 of 11 3 54/325(b)(2)(i)	
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))	
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
<2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))	
-2016-	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>	Certification Support Used to Build Broadband	
2017	Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017> <2018>	3rd year Broadband Service Certification	
<2019>	5th year Broadband Service Certification	
	Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on lin pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support sh	e 2021, contains the required information
	addresses of community anchor institutions to which began providing	
	preceding calendar year.	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3
	10000000000000000000000000000000000000	
<2021>	Interim Progress Community Anchor Institutions	
		Name of Attached Document(s) Listing Required Information

2.5342.05-0		REDACTED - FOR PUBLIC IN:	SPECTION
3000) R	ete Of Return Carrier Additional Documentation		FCC Form 481
eta Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
4		the English of the Market of the Control of the Con	July 2013
<010>	Study Area Code	421934	
<015>	Study Area Name	ORCHARD FARM TEL CO	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed	
<035>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	2085482345 ext. bruce@directcom.com	
XIMPLIEDS	Contact than Address - Email Address of person dentined in data mile 4000-		The second of the second section of the second seco
CHECK	the boxes below to note compliance on its five year service quality plan (pursuan		
	CFR § 54.313(f)(2). I further certify that the	e information reported on this form and in the documents attach	ned below is accurate.
V22551	D D		
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))		
	This said and the said and sai	Name of Attached Document Listing Required Informa	ation
			anon
(3011)	Please check this box to confirm that the attached document(s), on line 3		
(2011)	§ 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre- providing access to broadband service in the preceding calendar year.	esses of community anction institutions to which began	
(2012)	C		1
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))		
		Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)	2)(_)
(3014)	If yes, does your company file the RUS annual report	(Yes/No)) (
000000		2	
	check these boxes to confirm that the attached document(s), on line 3017	r, contains the required information pursuant to 9 54.515(1)(2	compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		4
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	eh Flows	
(3010)	bodinerita) for balance offeet, income statement and statement or ca	311 1043	<u></u>
	1297 101 (2 1229) T. V. 1729(2 10)		
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		
	report and an required documentation		
		Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	
	If the response is yes on line 3018, please check the boxes below to	W. C.C. (01)	
	confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	ormat comparable to RUS Operating Report for Telecommunication	s 🗸
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows	1
(3021)	Management letter and audit opinion issued by the independent certified pu	ablic accountant that performed the company's financial audit	
	If the response is no on line 3018, please check the boxes below		(3,000)
	to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),		
	contains:		
(3022)	Copy of their financial statement which has been subject to review by an		
	independent certified public accountant; or 2) a financial report in a		
	format comparable to RUS Operating Report for Telecommunications Borrowers.		
(3023)	Underlying information subjected to a review by an independent certified		
(3023)	public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Ca		- S
		421934M03026.pdf	
tage of			
(3026)	Attach the worksheet listing required information		1
			I
	L	Name of Attached Document Listing Required Information	

REDACTED - FOR PUBLIC INSPECTION	- B-18-18
[3000] Parce Of Return Corrier Additional Documentation (Continued)	14
OMB Control No. 3060/D985/OMB Control No. 3060/D	010
Date Collection Form	913
July 2013	5.44
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Study Area Code	421934
Study Area Name	ORCHARD FARM TEL CO
Program Year	2016
Contact Name - Person USAC should contact regarding this data	Bruce Steed
Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com
	Study Area Name

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Certification - Reporting Carrier Data Collection Form FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code	421934
<015>	Study Area Name	ORCHARD FARM TEL CO
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: ORCHARD FARM TEL CO Signature of Authorized Officer: CERTIFIED ONLINE Printed name of Authorized Officer: Garrin Bott Title or position of Authorized Officer: General Manager Telephone number of Authorized Officer: 2085482345 ext. Study Area Code of Reporting Carrier: 421934 Filling Due Date for this form: 07/01/2015 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form 1 PMB Control No. 3060-0819 FCC-Form 481 2 MB Control No. 3060-0819 Fluly 2013		
<010>	Study Area Code	421934
<015>	Study Area Name	ORCHARD FARM TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	2085482345 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrier.
also certify that I am an officer of the reporting carrier; a agent; and, to the best of my knowledge, the reports an	ponsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipie	ents on Behalf of Reporting Carrier
	orized to submit the annual reports for universal service support reporting carrier; and, to the best of my knowledge, the informat	
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:	die .	Date:
Printed name of Authorized Agent or Employee of Agent:		
litle or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Ag	tent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

Attachments

78 (00 to 12	ce Offerings Including Voice Rate Data Ection Form	FCCF orm 4819 OMB Control No. 3060 ² 0986/OMB Control No. 3060 ¹ 0819 July 2013
<010>	Study Area Code	421934
<015>	Study Area Name	ORCHARD FARM TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com
<701>	Residential Local Service Charge Effective Date 1/1/2015	
<702>	Single State-wide Residential Local Service Charge	

<703>

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	<base/> <base/> State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
мо	Orchard Farm, MO		FR	14.0	0.0	0.02	0.0	14.02
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			Aug-					
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Data Collection Form OMB/Control No. 3060-0986/OMB control No. 3060-0819 July 2013

<010>	Study Area Code	421934
<015>	Study Area Name	ORCHARD FARM TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Bruce Steed
<035>	Contact Telephone Number - Number of person identified in data line <030>	6086645455 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bruce@directcom.com

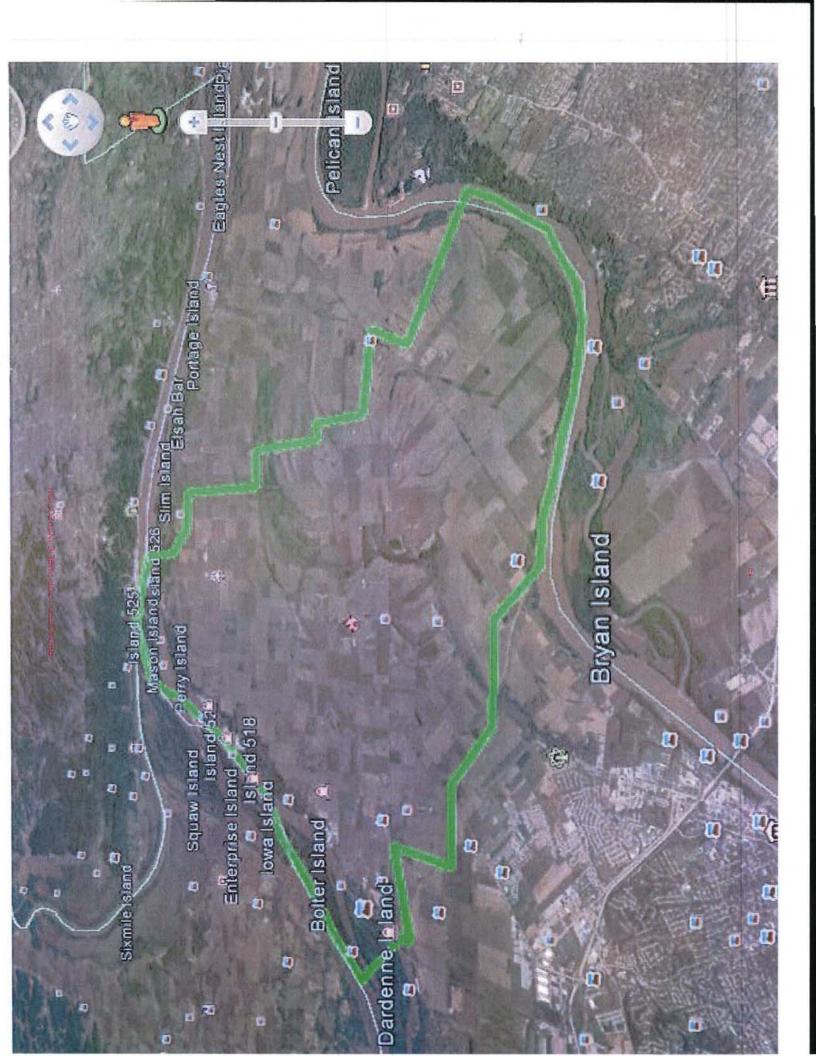
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
мо	Orchard Parm, MO	49.95	0.0	49.95	1.5	0.512	999999	Other, No Rate Limits
МО	Orchard Farm, Mo	59.95	0.0	59.95	6.0	0.512	999999	Other, No Rate Limits
мо	Orchard Farm, MO	59.95	0.0	59.95	12.0	0.512	999999	Other, No Rate Limits
	1							
						17 18 2 2 3 3 3 3 3 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1	,	
		(1)						
				V		V - 20 - 412 // - // -		20-2

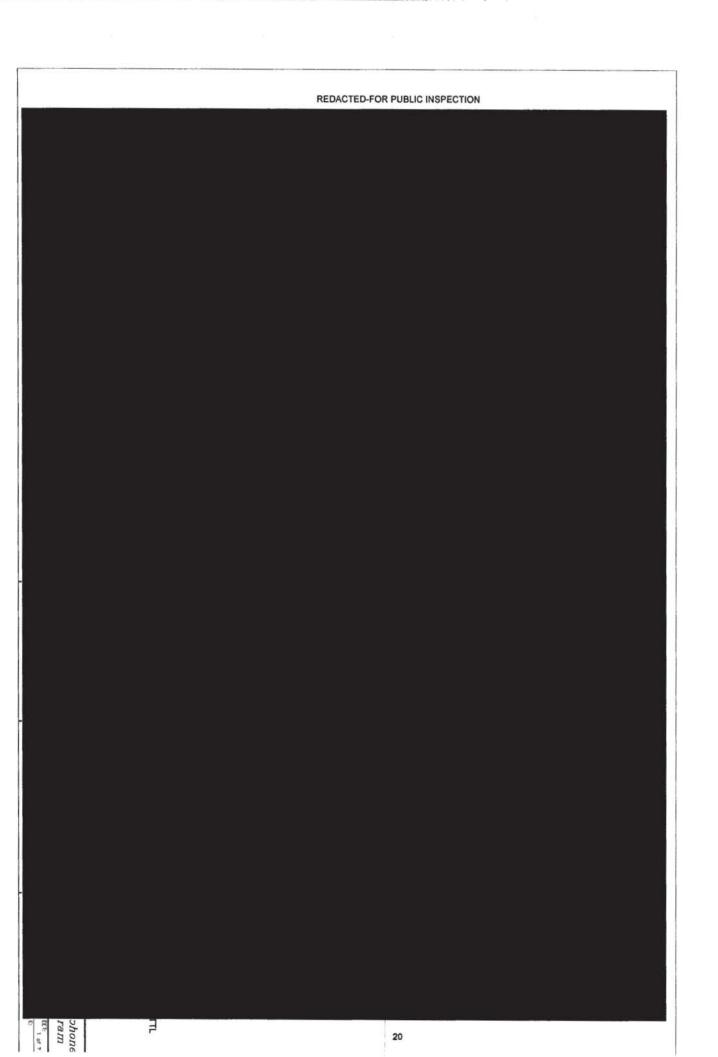
Orchard Farm Telephone Company

State: MISSOURI

Study Area: 421934

Five Year Service Quality Improvement Plan Progress Report





Orchard Farm Telephone understands and complies with the Missouri Public Utilities Commission's Telephone Customer Relations Rules, IDAPA 31.41.01, adopted under the general legal authority of the Public Utilities Law and the Telecommunications Act of 1988, with regards to service. These telephone customer relations rules provide a set of fair, just, reasonable, and non-discriminatory rules regarding deposits, guarantees, billing, application for service, denial of service, termination of service, complaints to telephone companies, billing for interrupted service, and provisions of certain information about customer to authorities.

Pursuant to 47 C.F.R. § 54.313(a)(6) and/or 47 C.F.R § 54.422(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) Orchard Farm Telephone meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to Orchard Farm Telephone's central and or remote office(s) by use of fixed generator and batteries that provide it with XX hours of emergency power service. In addition, Orchard Farm Telephone's field electronics have XX hours of back-up power by use of fixed/mobile generators and batteries. Orchard Farm Telephone also has SONET technology in its network that allows for self-healing network should a fiber cut occur in its core network and will automatically reroute traffic. Orchard Farm Telephone also has XX redundant paths within its network to provide for the capability to reroute traffic. Orchard Farm Telephone has equipped its with Emergency Stand Alone technology that will provide for call completion and access to 911 in emergency situations. Orchard Farm Telephone is capable of managing traffic spikes resulting from emergency situations.

Response to Line 1000 Orchard Farm Telephone Company Study Area 421934

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) Orchard Farm Telephone Company ("OF") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. OF's current total local end-user rate¹ of \$22.33 (which includes a local fee of \$0.75, mandated state fees of \$0.08 and mandatory extended are service charges of \$0.00) is not above the standard deviation as specified in the USF/ICC Transformation Order. ²

Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."